## 2023 Agenda

**Wednesday 8th November 2023 - Day 1**

| 10am | Coffee and Registration | |
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| 10:30am - 1pm | Road Map/General Session<br>Sponsor<br>**Break**<br>365 Demonstration | Wayne Harris - CEO<br>Mark Goodrum - MD<br>Brooke Ryan- Support Director<br>James Morley - VP of Product<br>Product Team<br>Rouse Analytics |
| 1pm - 2pm | Lunch and networking | |
| 2pm - 5:30pm | Product Focus Groups<br>● Mobile<br>● Ecommerce<br>● Inventory Management<br>Classes<br>● System Adminstration<br>● Knowledge Management<br>● Suppliers and Purchasing | Product Team<br><br><br>Syrinx Experts |
| 5:30pm - 6:30pm | Break | |
| 6:30pm - 11:30 | Night Event at The Jazz Cafe<br>● Indian 3 course buffet<br>● Talented Saxophonist<br>● Casino tables for fun | |

**Thursday 9th November 2023 - Day 2**

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| 9am - 9:30am | Coffee and Welcome | |
| 9:30am - 12noon | Product Focus Groups <br> • Integrated Payment Processing <br> • Syrinx Integrations <br> **Break** <br> Classes <br> • Mobile App Configuration <br> • Service Reminders <br> Genius Bars | Product Team <br><br><br><br> Syrinx Experts |
| 12noon - 1pm | Lunch and Networking | |
| 1pm - 2pm | Product Focus Group <br> • Optimising Data Configurations <br> Class <br> • Automation of Reports <br> Genius Bars | Product Team <br><br><br> Syrinx Expert <br><br> Syrinx Experts |
| 2pm - 3pm | Carbon Footprint <br> Closing Remarks | MHM Group <br> Wayne Harris - CEO |
| 3pm - 4:30pm | Genius Bars | Syrinx Experts |
| 4:30pm | Conference Concludes | |